

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
December 2015

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **December 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC917, ESP1092	Commerce Energy, Inc.	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC913	Golden State Water Company	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC998	Lancaster Choice Energy	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC1372	Liberty Power Holdings LLC	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	121	57	178	27	3	30	9	15	24	3	3	6	2	8	10	48	24	72	1	-	1	321
ELC901	Pacificorp	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	2	6	8	2	-	2	3	-	3	-	3	3	-	1	1	2	1	3	-	-	-	20
ELC338, GAS338, MUL338	Southern California Edison Company	139	47	186	16	4	20	5	2	7	5	7	12	4	9	13	59	20	79	1	-	1	318
GAS904	Southern California Gas Company	24	16	40	1	1	2	5	11	16	-	-	-	1	-	1	60	44	104	-	-	-	163
GAS905	Southwest Gas Corporation	5	-	5	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	1	1	7
	Total	296	128	424	47	8	55	22	29	51	8	13	21	8	18	26	169	89	258	2	1	3	838